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| cid:image003.png@01D07E8E.E32198B0 | | | |
| **P2 [INC1435575] Incident Final Notification** | | | |
| **Incident No.** | INC1435575 | | |
| **Start Date/Time** | 2019-08-13 18:50:19 | | |
| **Priority** | P2 | **Status** | Resolved |
| **Summary of the Issue** | Unable to create delivery proof | | |
| **Description of the Issue** | User reports a problem with posting the delivery note due to the batches are undefined for the delivery item error. Delivery no. 63244971 | | |
| **Services Impacted** | Application | **CI Impact** | Shipping |
| **Business Impact** | Shipping | | |
| **Applications Impacted** | SAP RP1 | | |
| **Division/ Region Impacted** | Swietochlowice, wysylka | | |
| **Incident Manager** | Jakub Ostrowski | **Technical Group** | BD East - Applications-Poland-SAP SD |
| **Initial Troubleshooting** | 1st SD line | | |
| **Latest Update** | 2019-08-13 19:45:43 – User has been instructed by technician from Resolving Group how to fix this issue. Incident has been resolved  2019-08-13 18:59:13 – Resolving Group is investigating the issue. Number of this delivery proof is 63244971 | | |
| **Time of Next communication** | Final | | |